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Reston, VA) | EMAIL | PHONE | LINKEDIN PROFILE URL

Data Management & Warehousing | Business Intelligence Strategy | IT Infrastructure

Compelling track record of organizational leadership with 17+ years of experience spearheading a broad range of corporate IT initiatives that meet comprehensive technology business objectives. Highly experienced at implementing enterprise-wide technologies, products and services with direct responsibility of building and leading high-performance cross-functional team members (50+). A technical advisor who has a strong ability to establish and maintain data management and governance best practices and standards while developing effective IT policies and procedures. Employs project management methodologies while adhering to technical and business specifications. An effective leader with an exemplary background of implementing data warehouse solutions, system architecture, and application infrastructure. A compelling ability to gain stakeholder buy-in to new ideas and concepts with a high achiever business acumen who has been commended by the company CIO for possessing a robust ability to remain up to date with emerging technologies. Seeking a role with new challenges and opportunities within a progressive organization.

AREAS OF EXPERTISE | MANAGEMENT & TECHNICAL

Enterprise IT Infrastructure, Development & Management, Systems Architecture | Project & Program Management Team & Staff Coaching & Mentoring | Vendor Selection & Management | C-Level Consulting | Allocation of Resources Stakeholder Relationships & Collaboration | Business Intelligence Strategy & Solutions Large Scale Application Deployments | System & Applications & Web Development Warehouse Building | Dimensional & Data Modeling | Database Administration (DBA), Design & Management Server Administration | Analytics, Measuring & Reporting

A consolidated view of successes within the Financial Services, Manufacturing, Credit Cards, and Marketing industries

- **Strategies, Procedures & Systems:** New Enterprise BI strategy - infrastructure, team, training, design, and development
- **Training & Development:** Recruited, hired, and trained - team members and developed employees to promoted positions
- **Pioneered First-Ever Company IT Initiative & Roll-Out:** Use of OLAP (Analysis Services), Web-Based Single Page Applications and Agile Development/Grass Root Project and Test Management System, Rolling out Data Science/IOT Systems, Self-Service Tools (Power BI and Tableau)
- **Design and Development of Multiple Data Warehouses:** Operations, Credit Cards, Sales Campaigns, IOT data within Oracle, SQL Server, Teradata, Cognos, Power BI, SSRS, Tableau, Splunk, Ignition, SSAS, and R
- **Managed all Aspects of Departmental Server Infrastructure:** Requirements definition, cost-benefit analysis, purchasing, research and acquisition, installation, maintenance, DBA, design, architecture, and system support
- **Implementation of Enterprise Manufacturing Strategy:** Collection and maintaining IOT data, development of user interaction systems (OEE, SCADA, real-time data monitoring and alarming, user data collection, and SPC)
- **Managed Multiple Software Development Teams:** Support of a wide range of systems (data warehouses, OLTP, web applications supporting 3000+ users, desktop applications, vendor applications/management, dialer infrastructure, mainframe applications, CRM, and EDI)
- **Implementation of IT-Related Projects and Applications:** Navigated complex corporate organizational infrastructures, ensured project security and technology standards and compliance and the business plan throughout the Software Development Life Cycle (SDLC)

A CAREER OF DELIVERING COMPANY & REVENUE GROWTH

Business Intelligence Group Manager

2012 - Present

XXXXX XXXXX XXXXX, XXXXXXXXXXX, VA

- **Organizational Leadership:** Responsible for all aspects of the enterprise Business Intelligence strategy and system architecture including management of the BI team comprising of Project Managers, BI Developers, Data Analysts,

and Interns. Holds director level leadership in enterprise planning, budgeting, team growth, C-Level consulting, risk management and IT strategy.

- Supports users across multi-function departments: Finance, HR, Operations, Quality Assurance, Engineering, Marketing, Sales, and the Call Centers.

- **Technical Leadership:** Leads the comprehensive development of the enterprise data warehouse strategy. Grew the team from 2 – 8 and launched a company-wide initiative to define the enterprise data warehouse.
 - Led the migration from Cognos to the Microsoft Stack resulting in 800% growth and a revenue savings of \$1M year with 90% of all company data from all departments now residing in the Enterprise Data Warehouse (1200+ users).
 - Subject matter expert (SME) developing dimensional modeling, utilizing BI Tools, and SQL Server Infrastructure as well as an extensive development of a real-time Dashboard interface for self-service deployment.

MIS Manager, BI Architect

2010 - 2012

XXXX XXXXXXXX XXXX, XXXXXXXX, MD

- **Organizational Leadership:** Worked in collaboration with operations, led the recruitment and management of consultant staff to successfully meet the development of a departmental data warehouse and architecture.
 - Managed the implementation of the entire environment using the Microsoft Stack.
- **Technical Leadership:** Gained a clear understanding of the systems and processes for the mapping of the requirements and the successful design of the dimension model. A key player in the development of a backend SQL Server Data Model and Web Services for a new web application saving the company \$1M+ in licensing costs.
 - Developed data warehouse solutions for sales and retention. Provided data analytics highlighting both successful and failing retention campaigns.

Co-Founder

2009 - 2010

XXXXXXXX, XXXXXXXXXXXXXXX, WV

- **Organizational & Technical Leadership:** Held the role of developing a multifaceted marketing and advertising platform including Email, Text (SMS), Online Coupons, Social Media, and a printed direct mail magazine. Developed front-end and back-end applications (Google Cloud, SMS, Python, Web Services, NoSQL database development, JavaScript) and oversaw the selection and management of vendors.

Business Intelligence Client Service Manager (Program Manager)

1998 - 2009

XXXXXXXX, XXXXXXXXXXXXXXX, MD

- **Organizational & Technical Leadership:** Maintained a budget of \$2M with the responsibility for 50+ team consultants comprising of project managers, data modelers, report authors, and ETL developers. Implemented an automated self- service 15 source system leveraging Oracle, Teradata and Cognos resulting in \$300K/year in FTE cost savings.

EARLIER CAREER EXPERIENCES AT CITI

Development Manager / Team Lead / Senior Analyst

- **Organizational Leadership:** Supervised a team of developers and business analysts (team of 8) including recruitment efforts and training. Implemented new SDLC processes to support Agile Development as well as management of large web applications. Utilized project management methodologies, analysis and reporting.
- **Technical Leadership:** Oversaw hardware and software server infrastructure, wrote and executed test scripts and developed and implemented a new CMS system to support case management for 100 concurrent users (over an 8-week period). Team won the President's award.
 - Led the development of EDI transmission between Citibank and TransUnion. Oversaw operational systems to support new departments, automation, data management, application architecture, and SQL. Conducted business analysis including requirements gathering and testing support.

EDUCATION, TRAINING & CERTIFICATIONS

Programming & Network Administration – Continuing Education, XXXXXXXXXXX XXXXXXXXXXX

Electronics Vocational Training, Rumsey Technical Institute; PMP (Project Management Professional Training), Griffin Tate; Financial Services Training, XXXXX; Leadership Training, Citi
Six Sigma Training (No Belts), Citi; Lean Training & Management Development and Leadership, XXXXXXXXXXXX XXXXXXXXXXXX
Dimensional Data Warehouse/Business Intelligence Modeling Training by the Kimball Group

TECHNICAL EXPERTISE

Application Development— (C#, Python) | **Web Development** — (Angular, JavaScript, .Net, C#, Web Services)
ETL — (SSIS, Python, Ab Initio (managed only), T-SQL) | **Team Development**— (Planning, Recruiting, Process Development, Training Needs, Resource Allocation) | **BI Tools** — (Tableau, Cognos, Power BI, SSRS, OLAP)
Server Management & Admin. — (SQL Server, SSAS, SharePoint, Cognos, Windows Server, Tableau, IIS)
Databases— (Oracle, SQL Server, MySQL PostgreSQL, Splunk, Teradata, Dimensional Modeling)